



**INDIAN MARITIME UNIVERSITY  
CHENNAI CAMPUS  
EAST COAST ROAD, UTHANDI  
CHENNAI – 600 119**

**TENDER FOR PROVIDING  
“CATERING SERVICES”**

**at IMU Chennai campus in Uthandi  
& at IMU-HQ campus in Semmencherry**

**TENDER NO - IMU/CC/PUR/16/CANTEEN/02/2018**

**VOLUME – I**

**TECHNICAL BID**

**Cost of Tender Form : Nil  
Last Date for Submission : 1500 hrs on 17.12.2018  
Date & Time of Opening : 1530 hrs on 17.12.2018**

## **NOTICE INVITING TENDER**



**INDIAN MARITIME UNIVERSITY  
CHENNAI CAMPUS  
(A Central University)  
EAST COAST ROAD, UTHANDI,  
CHENNAI – 600119**



Sealed tenders are invited under **Two cover system**, from the Catering Contractors who satisfy the eligibility conditions for the following works:

<b>S. No</b>	<b>Name of work &amp; Tender No.</b>	<b>EMD &amp; Cost of Tender document</b>	<b>Last date of Receipt of Tender Documents</b>
1	Tender for providing "Catering service at IMU Chennai campus & IMU-HQ Semmencherry"  IMU/CC/PUR/16/CANTEEN/02/2018  <b>Estimated cost:</b> Rs3.25 crore per annum	Rs.6,50,000.00  &  Nil	17.12.2018  Up to  1500 HRS

**PRE-BID MEETING SCHEDULE : 10.12.2018 at 1500 HRS in Director's Chamber**

**NOTE: ATTENDING PRE-BID MEETING IS MANDATORY FOR ALL PROSPECTIVE BIDDERS. ANY FIRM WHICH FAILS TO ATTEND THE PRE-BID MEETING AS PER ABOVE SCHEDULE SHALL BE INELIGIBLE TO PARTICIPATE/QUOTE FOR THIS TENDER.**

Tender documents can be downloaded from IMU website "[www.imu.edu.in](http://www.imu.edu.in)".  
The bidders are not required to pay any fee towards tender document cost.

**The Tender and other conditions / details can be obtained from our website [www.imu.edu.in](http://www.imu.edu.in)**

**DIRECTOR**

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**INDIAN MARITIME UNIVERSITY**  
**(A central University, Govt. of India)**  
**East coast Road, Uthandi, Chennai-600119**

**TENDER NO. IMU/CC/PUR/16/CANTEEN/02/2018**  
**TENDER FOR PROVIDING "CATERING SERVICES" AT**  
**IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**TENDER ABSTRACT**

<b><u>S. No.</u></b>	<b><u>Subject</u></b>	<b><u>Remarks</u></b>
1	Name of the work & tender No.	Tender for providing Catering Services to Indian Maritime University, Chennai Campus & IMU-HQ Semmencherry for one year  Tender No. IMU/CC/PUR/16/CANTEEN/02/2018
2	Tender document cost	Nil
3	Earnest Money Deposit (EMD)	Rs.6,50,000.00
4	Pre-Bid meeting schedule (Mandatory)	10.12.2018 at 03:00 PM Venue: Conference/Tender Room IMU-Chennai Campus
5	Last date to submit bids	17.12.2018 up to 03:00 PM
6	Date of Technical bids opening	17.12.2018 at 03:30 PM
7	Address to submit bids	THE DIRECTOR, INDIAN MARITIME UNIVERSITY, CHENNAI CAMPUS, EAST COAST ROAD, UTHANDI, CHENNAI-600119
8	Contact person for clarification	Dr. R. Bhuvaneshwari Deputy Registrar (Administration) Mob: 98400 13215 Email: <a href="mailto:dradmin.chennai@imu.ac.in">dradmin.chennai@imu.ac.in</a> Web: <a href="http://www.imu.edu.in">www.imu.edu.in</a>

**INDIAN MARITIME UNIVERSITY  
(A central University, Govt. of India)  
East coast Road, Uthandi, Chennai-600119**

**TENDER NO. IMU/CC/PUR/16/CANTEEN/02/2018  
TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**General Rules and Directions for the Guidance of the Tenderers**

**2. SCOPE OF TENDER**

**2.1 OBJECTIVE**

IMU Chennai is inviting tenders for providing "Catering services" of highest quality at IMU Chennai Campus in Uthandi (ECR) & at IMU-HQ Campus in Semmencherry (for IMU Chennai extended campus & for IMU-HQ Staff). Both the locations are situated at a distance of 2 kms. from each other on East Coast Road (ECR).

Sealed Tenders are invited in Two cover Format from the eligible caterer for the above proposal.

**2.2 QUALIFICATION CRITERIA**

The eligible bidder has to satisfy the following conditions

1. The Bidder should have been in the business of providing catering services for Educational Institutions/ Public Sector Undertakings/ Government offices/ corporate sector **since November 2013 or earlier i.e. minimum 5 years of experience as on 30.11.2018.**

[*Mode of Proof:* Copy of Purchase Order/Contract agreement/ any other relevant document showing that the Bidder had conducted a similar business since November 2013 or earlier].

2. The bidder should have satisfactorily completed similar catering

service works of value as listed below **during the last 5 Years (as on 30.11.2018)** in Central Government/ State Government/ Central Autonomous Bodies/ Central Public Sector Undertakings/ Universities (Central, State, deemed to be status institutions)/ IITs/ IIMs/ NITs/ IISERs/ IISc or equivalent educational institutions of national importance/ Banks/ Public Limited Companies etc.

- a) Three annual catering service works each costing not less than 40% of the present estimated cost to the strength not less than 200 persons (i.e. annual value of each work should not be less than Rs.1.30 crore) ;

(or)

- b) Two annual catering service works each costing not less than 60% of the present estimated cost to the strength not less than 300 persons (i.e. annual value of each work should not be less than Rs.1.95 crore) ;

(or)

- c) One annual catering service work costing not less than 80% of the present estimated cost to the strength not less than 400 persons (i.e. annual value of work should not be less than Rs.2.60 crore)

[Mode of Proof: Copy of Work Order / Contract agreement proving 'Award of Work'/ Copy of Completion Certificate/ Final Invoice/ Letter indicating return of Security Deposit for proving satisfactory 'Completion of Work'].

3. The firm should have annual turnover of Rs.1,62,50,000.00 (Rupees One Crore Sixty Two Lakh and Fifty Thousand only) in each year during the last 03 financial years (i.e. financial year ending on 31st March 2018).

[Mode of Proof: Copy of Profit & Loss Account of the company

for each of the 3 years authenticated by a Chartered Accountant (or) Copy of Income Tax return for each of the 3 years authenticated by a Chartered Accountant].

4. The Bidder should NOT have been debarred or blacklisted or terminated by any government department/agency in the past 3 (three) years on account of fraudulent or corrupt practices or inefficient/ineffective performance or any other cause. In addition to this, any proprietor/ director/ authorized representative of the firm should not have been involved in any kind of criminal proceedings as on the last date of bid submission.

[Mode of Proof: Self declaration in the format prescribed].

5. The Bidder should produce latest solvency certificate (issued in reference to this catering tender) of value not less than 50% of the estimated contract value i.e. not less than Rs.1,62,50,000/- (Rupees One Crore Sixty Two Lakh and Fifty Thousand only) from any Nationalized or scheduled bank.

[Mode of Proof: Solvency certificate issued by the bank for this particular catering tender on or after 30.11.2018].

The Bidder must possess **ALL** the 5 Qualification Criteria. If the firm does not possess even one of these, it shall stand disqualified and the bid will not be taken up for evaluation. The details of services provided as stated above must be furnished in the Technical Bid of the tender document in the proforma prescribed therein.

### **2.3 EARNEST MONEY DEPOSIT**

The bidder shall have to pay the Earnest Money Deposit of **Rs.6,50,000/-** in the form of Demand Draft drawn in favour of Indian

Maritime University, Chennai on any Indian Nationalized Bank/ scheduled bank, enforceable and payable at Chennai and enclose the same along with the Technical Bid (Volume – I). Tenders not accompanied by EMD will be rejected. However, the firms having valid NSIC/MSME certificates may be exempted from payment of EMD upon production of valid certificate mentioning the exemption.

- a. The EMD will be refunded to all unsuccessful tenderers within a period of one month after finalization of the award of contract.
- b. The EMD of the successful tenderer will be refunded only after the remittance of security deposit.
- c. The EMD will be forfeited in the following cases:
  - a). If the tenderer withdraws the tender after opening; and
  - b). If the successful tenderer fails to submit the Security Deposit within 10 days from the date of issue of Work order.

## **2.4 VALIDITY**

The tender shall be valid for a period of **90 Days** from the last date for submission of the tender.

## **2.5 SALE OF DOCUMENT**

The Tender document can be downloaded free of cost from the IMU website [www.imu.edu.in](http://www.imu.edu.in).

## **2.6 SUBMISSION**

The Tender shall be submitted in tender box which will be placed in the office of the Deputy Registrar (Admin), addressed on the envelop to **THE DIRECTOR, INDIAN MARITIME UNIVERSITY, CHENNAI CAMPUS, EAST COAST ROAD, UTHANDI, CHENNAI-600119 up to 1500 hrs on or before 17.12.2018.**



## **2.7 PRE-BID MEETING SCHEDULE**

The Indian Maritime University, Chennai Campus has also scheduled a **pre-bid meeting on 10<sup>th</sup> December, 2018 at 03:00 PM in Conference/Tender Room at 1<sup>st</sup> Floor in IMU-Chennai Campus** to facilitate the bidders. The firms interested to bid are requested to attend the pre-bid meeting as per the above schedule in order to acquaint themselves of the requirement of the work and about the campus, before offering their quote. It must be noted that attending pre-bid meeting is compulsory to bid/participate in this tender. Any firm which fails to attend the meeting as per above schedule shall be ineligible to quote for this tender. If any firm do not visit the site, then it will be presumed that they were well aware of the site conditions, facilities available etc. The bidders cannot claim at later stage that they are not aware of the information about the site conditions, facilities etc.

A bidder requiring any clarification regarding the tender document may notify in writing to the address mentioned in the invitation of tenders or may send an e-mail to [dradmin.chennai@imu.ac.in](mailto:dradmin.chennai@imu.ac.in)

IMU will respond to any request for clarification, received two days prior to the deadline for submission of tenders.

### Amendment to Tender Documents

At any time prior to the deadline for submission of tenders, IMU Chennai Campus may, for any reason, suo motu or in response to a clarification by a prospective bidder, modify the tender documents by issuing amendments (addenda / corrigenda etc.)

Any amendments thus issued will be hosted on the website [www.imu.edu.in](http://www.imu.edu.in) up to two days prior to the last date specified for submission of the bids. All the bidders who have downloaded the Bid Document shall verify if any such amendments have been issued by IMU, before submitting their bid and shall take cognizance of and include such amendment(s) in their submission. In any case, the amendment(s), if any, shall be binding on the Bidder. No separate notice / intimation of amendments will be sent to those who have downloaded the document from the web or who bought tender documents from IMU prior to the date of amendment. The firms interested to bid must attend the pre-bid meeting as per the above schedule in order to acquaint themselves of the requirement of the work and about the campus, before offering their quote. Absence in the pre-bid meeting should not be resorted at later stages as an excuse towards under quoting or quoting wrongly without understanding the requirements.

It must be noted that only one representative from any firm may attend the pre-bid meeting and the representative must carry the authorization letter bearing his/her name, contact number, email id & signature (on the letter head of the firm represented) along with him/her.

## **2.8 OPENING DATE**

The Technical bids will be opened in the presence of authorized representatives of the bidding firms at **1530 hrs on 17.12.2018** in the Conference/Tender Room at 1<sup>st</sup> Floor in IMU Chennai Campus Office, East Coast Road, Uthandi, Chennai 600 119.

### **3. INSTRUCTIONS TO TENDERERS**

- 3.1 Sealed tenders are invited by IMU Chennai Campus in Two Cover format from the Firms / Caterers to provide highest quality food at IMU Chennai Campus in Uthandi (ECR) & at IMU-HQ Campus in Semmencherry (for IMU Chennai extended campus & for IMU-HQ Staff). Both the locations are situated at a distance of 2 kms. from each other on East Coast Road (ECR).
- 3.2 The Price bids shall be exclusive of GST as may be applicable from time to time. Any claim for any extra payment on any occasion shall not be entertained. Bidders are required to furnish GST Registration Certificate and the tender is to be submitted with their GST Registration number and bidder shall have to enclose a self-certified copy of GST Registration Certificate. It is explicitly made clear that even if the prices of material/labour goes up or for any reason and the cost of the project work increases, the University shall not be liable to pay any additional sum to the contractor on that account. All statutory payments of Govt. duties such as ESIC/EPF etc. have to be borne by the contractor. It may kindly be noted that IMU-Chennai Campus GST Registration no. is **33AAAI2610K3Z2**. No escalation in prices is allowed for whatsoever reason.
- 3.3 The Tenderer shall give an undertaking that he will comply with all conditions in the tender document. The tenderer must bind all the documents forming part of the tender and must serially number each page of the complete set. It is also required to sign each page of the technical and price schedule with seal. No loose paper must be submitted as part of tender document.

3.4 The completed tenders shall be submitted in single sealed envelope Superscripted "Tender for Catering contract at IMU Chennai Campus".

3.5 The two separate envelopes (Cover-1 and Cover-2) duly marked as "Cover-1-Technical Bid" and "Cover-2-Price Bid" along with the covering letter, EMD, Power of Attorney, if any shall be sealed in an outer envelope. The envelope shall contain the following:

**3.5.1 Outer Envelope**

- (a) Covering Letter;
- (b) Earnest Money Deposit;
- (c) Sealed Cover –1; and
- (d) Sealed Cover – 2

**3.5.2 Cover-1 – Technical Bid**

- a. Duly filled in Tender-Document with relevant details and complete in all respects. (Except price schedule)
- b. Proof of establishment of firm as per eligibility conditions
- c. Copy of Income Tax Returns for the last three financial years duly attested by the Tenderer's Chartered Accountant.
- d. Proof for the work executed as per the eligibility criteria clause.
- e. Self certification regarding status of black listing of firm.
- f. Solvency certificate of requisite value.
- g. Copy of Registration Certificate of IT, PAN, ESI, EPF, GST etc.

**3.5.3 Cover –2 – Price Bid**

**PRICE BID/COVER** duly filled in (both in figures and words).

- 3.6 The sealed outer envelope of Tender-bids shall be addressed to:  
**THE DIRECTOR,  
INDIAN MARITIME UNIVERSITY,  
EAST COAST ROAD , UTHANDI,  
CHENNAI – 600 119.**
- 3.7 All communications with regard to this tender to be addressed to the **above** address only.
- 3.8 The completed tenders should be submitted before **1500 hrs on 17.12.2018** at the above address.
- 3.9 The IMU, in exceptional circumstances, and at its sole discretion, may extend the tender due date by issuing a corrigendum.
- 3.10 The tenders will be opened in the presence of the representatives of the tenderers who choose to attend the tender opening at **1530 hrs on 17.12.2018 at the INDIAN MARITIME UNIVERSITY, EAST COAST ROAD, UTHANDI, CHENNAI- 600 119.**
- 3.11 The offer will remain valid for a period of 90 days from the date of opening of tender. If required, the validity shall be extended for further period by mutual consent.
- 3.12 IMU reserves the right to cancel or withdraw the tender any time. IMU also reserves the right to reject any or all tenders without assigning any reason.
- 3.13 **It must be clearly noted that mere quoting the lowest rates or unreasonable rates shall not be the sole criteria for award of the contract. The tender will be awarded to the firm which satisfies the technical and quality parameters as specified in the tender document and capable to provide the services as per the menu for catering and in addition quotes the lowest rates among all the eligible bidders.**

3.14 IMU will inform the unsuccessful tenderers for refund of EMD.

3.15 **SECURITY DEPOSIT**

Within ten (10) working days of receipt of work order, the successful tenderer shall furnish a Initial Contract Deposit (ICD)/ Security deposit in the form of Demand Draft (only mode acceptable) drawn in favour of **Indian Maritime University, Chennai**, for a value of 5% of the contract price and thereafter take over the work. The EMD of the successful tenderer will be adjusted against Initial Contract Deposit (ICD), the balance part of ICD payable by contractor [i.e. ICD minus EMD adjusted] shall have to be paid by the successful bidder by way of Demand Draft in favour of **"INDIAN MARITIME UNIVERSITY, CHENNAI CAMPUS"** issued by any nationalized/ scheduled bank payable at Chennai, for the due fulfillment of the contract, within ten (10) working days of receipt of work order. The ICD so paid will form the part of security deposit to be kept during the course of execution of work and will be retained by IMU until the completion of contract. This EMD/ICD/Security deposit will not bear any interest during the validity period. In addition to the ICD, 5% of bill amount will be recovered from each Running Account (RA) bills & from Final bill such that the total security deposit with the University (ICD+RA Recovery) will not be more than the 10% of the contract amount or actual bill amount, whichever is more. If the contractor fails to deposit ICD within 10 working days of receipt of work order, then the work order will be cancelled and the firm shall be debarred from entering into any business/contract with Indian Maritime University, Chennai. The firm shall also be liable for other penal actions, as per tender terms and approval of Competent Authority.

The successful firm will not be allowed to take over the site before submission of demand draft as security deposit.

#### **4. FORM OF TENDER**

NOTE: This Memorandum forms part of the Tender and this should be duly filled in, signed & sealed and enclosed along with the Tender.

To

**The Director**  
INDIAN MARITIME UNIVERSITY  
East Coast Road  
Uthandi, Chennai-600 119  
Tamil Nadu, INDIA.

Sir,

Being duly authorized to represent and act on behalf of ..... hereinafter called "the tenderer" and having visited the sites and examined Terms and Conditions of Contract, Instructions to the Tenderers, Schedules and Bill of Quantities for the Menu of Tender for **"CATERING SERVICES CONTRACT AT INDIAN MARITIME UNIVERSITY, CHENNAI (2018)"** ; and

1. I / We offer to execute the work in conformity with the terms and Conditions of this tender/contract.
2. I / We undertake, if our Tender is accepted, to do the catering contract for the periods specified in this Schedule.
3. If my / our tender is accepted, we will furnish a Security Deposit (as per tender provision 3.15) within 10 working days of receipt of work order through a Demand Draft only from Nationalized Bank or a Scheduled Bank in India approved by Government of India for a sum equivalent to 5% of the value of contract as Security deposit for the due performance of the Contract.

4. I / We agree to abide by this Tender for a period of **90 days** from the date fixed for receiving the same or such further period as may be mutually agreed upon and it shall remain binding upon us and may be accepted at any time before the expiration of that period should we fail to abide by our Tenders during the above said period of **90 days** or such extended period as mutually agreed upon, the IMU shall be at liberty to forfeit the Earnest Money deposited by us.
5. Unless and until a formal agreement is prepared and executed, this Tender together with your written acceptance thereof, shall constitute a binding Contract between us.
6. (i) We understand that the IMU reserves the right to,
  - a) Amend the scope of tender and value of contract under this work
  - b) reject or accept any tender including the lowest, cancel the tender process and reject all tender.(ii) We agree that the IMU will not be liable for any such action and will be under no obligation to inform the tenderer of the grounds for such action.
7. If our Tender is accepted as a whole or as individual components, we understand that we are held fully responsible for the due performance of the Contract.

We have furnished Earnest Money in the form of Demand Draft issued by .....payable at Chennai in favour of the INDIAN MARITIME UNIVERSITY, Chennai-600119 for an amount of Rs.6,50,000/- (Rupees Six Lakh and Fifty Thousand only). If our tender is not accepted, the Earnest Money shall be



returned to us on our application within period as specified in the tender for the return of such EMD amount. If our Tender is accepted the Earnest Money shall be adjusted against the Security Deposit at 5% of the Contract value, or refunded on production of a Security deposit within ten days from the date of issue of work order for an amount equivalent to 5% of the contract value with the good and sufficient services as may be required for the faithful performance and proper fulfillment of the Contract and execute the Contract Agreement as required by the terms of this Tender.

8. We agree to execute the catering contract referred to in the Tender Documents upon the Terms and Conditions contained or referred to therein and to carry out such deviations as may be ordered.

SIGNATURE.....

FOR AND ON BEHALF OF.....

.....

DATE .....

Witnesses:

1. Signature.....

Name.....

Address.....

2. Signature.....

Name.....

Address .....

## **5 . TERMS AND CONDITIONS**

01. The Tender documents issued to tenderers are not transferable.

The covers should be addressed to the Director, Indian Maritime University, East Coast Road, Uthandi, Chennai 600 119. At the bottom of the covers, full name and address of the tenderer should be furnished.

02. The covers containing the tender offer, duly sealed should be sent by RPAD/ by courier / by person. No tender shall be sent by ordinary post or through email.
03. The Technical Bids will be opened by a Committee nominated by the Director. The Technical Bids will be evaluated and bids which do not satisfy the stipulated conditions/ do not contain full information and documents called for will be rejected.
04. The date and time of opening of price bid shall be intimated to the eligible tenderers in advance through e-mail/telephone call only.
05. Rates should be quoted for the menu as per the schedules enclosed.
06. The Tenderer shall be an Indian citizen and shall possess adequate previous experience in undertaking catering service of highest quality, in providing catering services.
07. IMU reserves the right to inspect any one or more of the establishments inside or outside Tamil Nadu where the tenderer is presently executing catering contracts if any, to satisfy itself about the performance of the contract before finalizing the order.
08. (a) The quality of food / snacks/ eatables supplied shall be of good quality, hygienic in nature and the service should be to the fullest satisfaction of the University and the participants.

- (b) The quantity of food items / soft drinks, coffee, tea should confirmed to weighments / conform to the shelf life limits wherever indicated.
09. As the students / officials from all over India and abroad will be studying / working in the University, it should be possible for the tenderer to prepare the food so as to suit the different tastes of participants / students etc.
10. Arrangements of chairs / tables, etc. in the dining hall and the surroundings shall be maintained in clean hygienic and pleasant manner. These are to continue throughout the said contract period. The kitchen and the dining hall shall be kept clean and hygienic and free from all insects at all times.
11. The bearers engaged by the Contractor should be in neat Uniforms during service and wear neat gloves while serving food.
12. The Indian Maritime University will offer the following facilities for running the canteen.
- a) LPG Gas installation for connecting cylinder, kitchen area, mess rooms, store room, dining tables and chairs, serving buffet tables, existing old equipment in existing condition and washing room.
- b) The contractor shall make available all other modern Kitchen equipment, serving dish cutleries, bread toaster in each dining hall and any other equipment (but not limited to tawa, grinder, mixer, refrigerator etc.) required to provide continuous services at his own expenses. **It must be strictly noted by the contractor that the gas cylinders to be used for cooking etc. should only be meant for commercial use. Household gas cylinders must not be used at any cost.**
13. (i) Though a daily menu is indicated, subject to demand it may be modified by the Indian Maritime University.
- (ii) The same type of vegetable should not be used for preparation of vegetable curry / koottu on more than three occasions in a week.

- (iii) Vegetable pulav/vegetable Briyani should be prepared of Grade 1 Basmati rice.
- (iv) White rice should be of good Ponni variety.
- (v) Bread: Modern bread/ Spencer bread/Hot bread to be used. The bread toast should be warm.
- (vi) For preparing Vegetable pulav/ Vegetable Briyani, good vegetables are to be used. Atleast four English vegetables like green peas, carrot, cauliflower, beans, should be used along with other vegetables.
- (vii) Sweets should be of quality of Krishna sweets/Grand sweet/ Adayar Ananada Bhavan.
- (viii) Ice cream (100 ml cup- Medium) should be of leading brands like Arun, Kwality Walls, Amul or Mother Dairy only.
- (ix) Chappathi, Poori should be made of wheat flour of good quality only. Maida flour should never be used under any circumstances.
- (x) Sambar/ Rasam should be made of Thoor dhal.
- (xi) Wherever vegetable porial/ kootu is mentioned, fresh vegetables are to be used and the same vegetables should not be repeated more than 3 times in a week. Violation of this will warrant imposing of penalty.
- (xii) The items should be served warm except ice cream, sweet etc.
- (xiii) Seasonal fruits supplied should be of good quality without black mark. The size of the fruits should not be small. Same fruit must not be repeated more than 2 times in a week.
- (xiv) Curd should be fresh and tin curd should not be used.
- (xv) Butter should be of Aavin/Amul variety.

(xvi) **The Non-Vegetarian food should always be fresh in nature and must not be drawn from cold storage.**

(xvii) **In case of serving of non-vegetarian dishes, it must be ensured that fresh chicken pieces are only to be provided without skin, liver, gizzard, neck, wings and legs cut upto knee. Fresh fish (Rohu or Katla) to be provided without head and tail.**

(xviii) **Quantity of items served should be unlimited.** The Quantity indicated in the schedule is the minimum Quantity, except for Non Vegetarian items, Sweets and Ice cream.

(xix) Only Refined oil (Sunflower/ Gingley/ Ground nut/ coconut) of ISI certification/FPO/Agmark is to be used.

(xx) Fresh batter to be used for preparation of Parotta, Idly, Dosa, Oothappam etc.

(xxi) Left over Sambar, Rasam etc. should not be carried to the next session of service.

(xxii) Separate vessels should be used for vegetarian and non-vegetarian cooking.

#### **14. GUEST HOUSE ARRANGEMENT**

The Contractor shall also be required to supply whenever called upon on special occasions to prepare lunch/ snacks/ coffee/ tea as special items for functions, meetings etc. at the approved rate. The Contractor shall also be required to provide bed coffee, breakfast, lunch and dinner to occupants of guest house and snacks and coffee/ tea in the evening to course participants on specific requests at the approved rate.

It must be clearly noted by the contractor that the occupants in the Guest House are special guests or dignitaries or top officials of Indian Maritime University and the services to be provided in the guest house must be of high quality. Special care must be taken to prepare the food for the guest house and arrangements

are to be made by the contractor in the guest house itself to serve the food hot. Sufficient manpower is to be provided to take care of the occupants in the guest house. No deviation or compromise in the services for guest house will be tolerated by Indian Maritime University.

15. **PAYMENT TERMS AND CONDITIONS :**

**The Contractor shall claim bills with regard to the actual number of lunch/ snacks/ coffee/ tea/ dinner supplied on any particular day.** The vegetarian/ non-vegetarian Lunch/ Dinner should be claimed separately. The bills of the contractor after verification shall be settled within a maximum of 15 working days from the date of claim subject to production of all statutory documents with the bill viz. name and details of the manpower engaged, proof of salary payment to the manpower, police verification of the manpower engaged in canteen, medical fitness certificates, ESI and EPF challans, **FSSAI certification (from Central government** as certificate issued by State government will not be acceptable) etc. However, the payment of the first month bill may be considered for payment if the firm to whom the contract has been awarded is in the process of obtaining all the above documents. But the same shall be at the sole discretion of Director, Chennai Campus and will also depend on the level of satisfactory services provided by the firm.

The bidder must strictly note that the contract is subjected to Quarterly appraisal and reviews by the authorities of IMU-Chennai Campus (including Mess Committee) and in case the job performed is not found to be satisfactory, the contract shall be terminated by giving one month notice to this effect. A record of every lapse (small or big) will be maintained by the IMU-Chennai Campus. Conduct of monthly meeting of IMU-Chennai Campus with the service provider or authorized representative of the service provider other than on-site employees, will be held for review and follow-up actions.

16. (a) The Catering contract at IMU is for a period of one year from the date of award of contract. The successful bidder will be awarded contract to run canteen at IMU initially for a period of one year and if the University is satisfied with the quality and quantity of the food supplied by the contractor, then only the contract may be extended for further period of maximum two years (on year to year basis) on mutual consent. The rates, terms and conditions for such extended period will remain same.
- (b) The Contract is liable to be terminated at any time during the validity of the contract period by the University, if the supply of the food and eatables quality/quantity and quality of service are not to the satisfaction or for any other compelling administrative reason. The security deposit paid by the contractor shall be forfeited in full, when the contract is terminated under the circumstances specified above. In case of inefficient or unsatisfactory services are repeated even after issuance of warnings/show cause notice, then the firm shall also be liable for blacklisting by Indian Maritime University for a period of 03/05/10 years (depending on the severity & decision of committee constituted for this purpose).
17. In case of deficiency in service, IMU is empowered to levy suitable penalty. In the event of failure to cater/ render services at the fixed hours or to supply food and other eatables to the satisfaction of the Director or his nominee(s), or the participants, action will be taken by the Director for the catering to be done by other agencies and the difference in cost, if any, incurred over and above the agreed rates shall be recovered from the Contractor. Besides incurring the liability, the contract is also liable to be terminated for the remaining period. The Director's decision with regard to the termination of the contract shall be final and binding.

18. Food poisoning under any circumstances cannot be tolerated by IMU and the Contract is liable to be terminated. The security deposit paid by the contractor shall be forfeited in full, when the contract is terminated under the circumstances specified above
19. The Contractor shall make his own arrangements for providing Solid Fuel / Heating System in the dining hall to keep the food hot/warm. Except ice cream and items which cannot be served hot all other item(s) should be warm and served hot.
20. The Contractor should not use kitchen or other rooms for preparing food or snacks for any other client or customer. He shall not use facilities in Indian Maritime University for any other client.
21. Senior Personnel of the Contractor should visit the kitchen atleast once in a week to monitor the functioning of the canteen and discuss with the authorized officials regarding complaints/ requirements, etc.

## **22. LOCATIONS FOR PROVIDING SERVICES WITH MANPOWER**

The tender for providing catering services shall cover two primary locations viz. IMU Chennai Campus in Uthandi (ECR) & at IMU-HQ Campus in Semmencherry (for IMU Chennai extended campus & IMU-HQ Staff). Both the locations are having kitchen area for preparation of food & other items. There will be tentatively 6 sub-locations (subject to variation) in IMU Chennai Campus at Uthandi (ECR) for providing catering services (viz. 2 sub-locations for boy cadets, 1 sub-location for girl cadets, 1 guest house (as & when required), 1 officers' mess & 1 staff mess). The tentative sub-locations for providing services at IMU-HQ Campus in Semmencherry (for IMU Chennai extended campus & IMU-HQ Staff) shall be 3 (viz. 1 sub-locations for boy and girl cadets, 1 officers' mess & 1 staff mess). Sufficient number of persons should be employed to provide service and at least three persons should be available in each place of service. The details of all areas where service is to be provided shall be intimated in advance to the successful bidder. However, it will be the responsibility of the bidder that sufficient people shall be engaged to provide the



continuous and uninterrupted supplies to the students and staff of the university. Since the timings are strictly observed in case of students on daily basis, therefore, any shortfall of manpower or food at any of the sub-location shall not be permitted. **In case any such complaint is received in respect of shortage of food or manpower at any of the sub-location, the same will be dealt strictly and a fine of Rs.10,000/- on each such occasion shall be imposed instantly on the firm.**

23. The employees of the Canteen contractor should undergo full medical checkup in the hospital identified by MO of IMU at the Contractor's cost within 60 days of award of contract. It is suggested that the employees of the contractor must be deployed only after the medical checkup in the hospital identified by MO of IMU within two months of deployment at IMU. **In so far as the cooks are concerned, apart from undergoing the medical checkup mentioned, they must be free from any contagious diseases at all times.**
24. Good cooks should be available with the caterer. One canteen managers and sufficient number of experienced cooks with specialization in preparing North Indian, South Indian & Continental food along with vegetarian & non vegetarian items shall be present at each primary location all the times when supply timings are in operation. However, the requirements mentioned in this clause and under clause 22 above are purely indicative and minimum requirements, the bidder must assess the actual requirement and if the situation so warrant, more numbers may be engaged to maintain the best services for the University.
25. Electricity charges will be collected at actuals for the kitchen and store room areas. Water shall be provided free of cost. **As no license fee would be charged for the mess and canteens, the bidders are required to quote the prices, considering the waiver of license fee into account.**
26. Gas charges have to be borne by the Contractor.

27. The Contractor should provide paper napkins for the course participants during breakfast, lunch, dinner and two coffee sessions.
28. All Provisions should be of good quality with ISI/FPO/Agmark labelling. They should be purchased from reputed Wholesale Dealer(s) or Co-operative Super Market /Departmental store.
29. The Staff, Supervisor of the catering contractor **shall not be entitled to any accommodation in the campus.**
30. The successful bidder will have to execute an agreement on Rs.100/- non-judicial stamp paper. Till such time the agreement is executed, the initial work order along with the complete tender document shall act as an agreement and will be a legal binding on the successful bidder.
31. (i) The contractor shall submit a list of all staff engaged by him for service at IMU along with addition/deletion every month. He should ensure payment of wages and other applicable benefits to his employees as per the statutory rules in force. The proof of payment of salary, payment of PF, ESI etc. has to be provided to IMU for verification every month. The bills shall not be processed, if the payment of salary, contribution to PF, ESI etc. is not made and produced along with the bills every month.  
  
(ii) The contractor should produce certificate of all their employees issued by their respective Native place police station or local police station informing that the employees employed by the canteen contractor are free from criminal/crime/vigilance cases against their employees. The employees of the contractor who are deployed after production of the above certificate should be produced within two months of deployment at IMU.

- (iii) In extreme case, the IMU reserves the right to deduct the agreed wage component payable by the contractor for default of payment and ensure payment to workers.
- (iv) The contractor shall meet all the requirements / benefits under statutory laws towards his employees.
- (v) IMU shall not be responsible for claim / damage incidental to/arising out of any work towards the execution of contract other than the agreed rates and the contractor is fully responsible for all the activities including dealing with any statutory authority.
- (vi) **PRICE BID EVALUATION AND DETAILED CRITERIA FOR AWARDING THE CATERING CONTRACT\* :**

The Price bid of the technically qualified firms shall only be considered for evaluation. However the number of students/ participants attending courses fluctuate from time to time, but the **number of persons** to be served shall be approximately in the following range:-

S. No.	Item/ Occasion	IMU Chennai Campus, Uthandi		IMU-HQ Semmencherry	
		Students	Staff	Students	Staff
1	Morning Coffee/Tea	350	-	60	-
2	Breakfast	500	30	60	20
3	Midmorning coffee/tea and snacks/assorted biscuits (for staff)	550	80	60	75
4	Lunch	500	40	60	25
5	Afternoon tea & snacks	500	80	60	75
6	Dinner	500	-	60	-

It may kindly be noted IMU is also providing a study break of approximately one month on two occasions during each academic year. The number of days for providing catering services to the students shall be approximately 308 during one

academic year and to the staff shall be approximately 250 during the academic year.

In addition to this, the number of special occasions shall be tentatively as follows:

S. No.	Special Occasion	IMU Chennai Campus, Uthandi		IMU-HQ Semmencherry	
		Approx. no. of occasions	Approx. no. of people	Approx. no. of occasions	Approx. no. of people
1	Breakfast	2	500	2	150
2	Lunch/Dinner	10	400	30	50
3	High Tea	25	200	40	50

**\*The rates for the service listed above for the approximate numbers indicated shall also be the criteria for evaluation of the tender price bid. The L-1 firm shall be decided by considering all the above parameters. However, the figures are tentative and subject to upward or downward revisions of approximately 10-15% (to be read in conjunction with clause 15 mentioned above).**

**A separate component weightage sheet for arriving at L-1 figure has also been attached in the price bid for reference of all bidders.**

It may also be noted that in case the price bid of more than one agency fall in same level (as L-1), then IMU-Chennai Campus may be awarding the contract to the bidder offering higher discount on quoted prices. In case, still there is a tie, then IMU-Chennai Campus will be assigning marks to various eligibility parameters like Turnover, number of years of relevant experience etc. of such L-1 bidders and work will be awarded to the bidder who scores highest marks, among the L-1 bidders.

### **32. PENALTY CLAUSES:**

Failure to supply food in terms of quality, quantity and as per the Menu indicated in Schedule will attract penalty. For not adhering to contractual conditions, the IMU shall be free to impose monetary penalty as deemed fit on the caterer. Penalty imposed shall be adjusted against payment due to the caterer.

- a. Vegetables used should be fresh and of good quality. If vegetables kept for use is found to be rotten or of poor quality, then a penalty of Rs.5,000/- on each occasion will be imposed.
- b. If poor quality of rice is used for preparation of meals, idly and dosa, a penalty of Rs.5,000/- on each occasion will be imposed.
- c. Oil once used should not be reused. If reuse of oil is found, penalty of Rs.5,000/- on each occasion would be levied and the contract is liable to be terminated.
- d. Items like Aji-no-moto, Baking soda, coloring items etc. are banned and they should not be used. If they are found in the kitchen premises penalty of Rs.5,000/- on each occasion will be imposed.
- e. Kitchen should be kept clean. If it is not kept clean, a penalty of Rs.5,000/- on each occasion will be imposed.
- f. The wash areas should be kept clean and the kitchen waste should not be allowed into the drain and **if there is any block in the drainage line due to kitchen waste or plastic wrappers or any other item, penalty of Rs.5,000/- will be imposed on each occasion. The Contractor will be fully responsible and shall take care that the drainage line from kitchen to manhole and nearby area is never choked.**
- g. The Kitchen waste should be properly segregated as bio-degradable and non-degradable waste in closed Dust bins and to be disposed on their own.
- h. If there is any deviation in the approved Menu as per Schedule, a penalty of Rs.5,000/- on each occasion will be imposed.

- i. Plastic cups should be avoided and paper cups only to be used for coffee / tea for the students / participants. A penalty of Rs.5,000/- on each occasion will be imposed if plastic cups are used.
- j. For damages caused by the caterer to the kitchen equipments, vessels and other items supplied by the University, the cost of the new equipment will be recovered.

As nominated by the Director, the Deputy Registrar (Admin) shall be the Competent Authority with regard to imposition of Penalty. The caterer may appeal to the Director for reduction / waiver of penalty. The decision of the Director shall be final.

- 33. The tenderers should submit their tender, totally in line with the terms and conditions specified in the tender document. Any offer, with any deviation or with conditions prescribed by the tenderers shall be rejected.
- 34. Indian Maritime University, reserves the right to either reject any tender or to accept them in part with modification, if any, without assigning any reasons thereof.

## **6. GENERAL CONDITIONS OF CONTRACT**

### **6.1 Definitions and Interpretations.**

In the Contract (as hereinafter defined), the following expressions shall have the meanings herein assigned to them except where the context otherwise requires: -

- I. **IMU-** means the Indian Maritime University, Chennai as constituted under the Act Parliament (22/2008), represented by its Vice Chancellor/ Director and as amended from time to time.
- II. "Employer/IMU" means the Indian Maritime University as constituted under the Act Parliament (22/2008), represented by its Vice Chancellor/ Director and as amended from time to time acting through its Registrar/ Director, Deputy Registrar or any other officer nominated by the IMU
- III. "Tender" means the bidder's priced offer to employer for the execution of the assigned service in all accordance with the provisions of the contract, as accepted by the of acceptance award letter.
- IV. 'Contractor' means the person or persons, firm or company whose tender has been accepted by IMU.
- V. 'Contract' means the general and special conditions, price schedule, priced bill of quantities, tender documents and Contract agreement.
- VI. 'Contract Price' means the amount quoted in the tender subject to such conditions thereto or deductions there from as may be made in the provisions hereinafter contained.
- VII. 'Campus' means the lands and the other places on/under/in/of under the control of IMU.

VIII. 'Work' means the services to be performed by the Contractor in accordance with the terms and conditions of the Contract under the relevant schedules.

## **6.2 General Conditions**

### **6.2.1 The Contract:**

The Contractor shall perform the work under this Contract in accordance with the Terms and Conditions as set-forth in the Tender-documents. The contract shall be **'NON EXCLUSIVE'**, tantamount to the following condition: *"It is agreed and clarified that this agreement is on a non-exclusive basis and the parties are at liberty to enter into similar agreements with others. Provided, however, the service provider shall ensure that his entering into agreements with other parties, shall not in any way conflict with or effect IMU-Chennai Campus's interests, rights and remedies under this agreement or in law."*

### **6.2.2 Period of Contract:**

The Period of Contract shall be initially for **One Year** commencing from the date of the issue of the work order. Further renewals shall be subject to the conditions stipulated in the tender document.

### **6.2.3 Man-Power:**

The works covered under the Scope of this Tender shall be carried out by qualified and experienced personnel in the relevant trade (skilled cooks). As the canteen will be required to serve various VIPs and dignitaries, hence the serving persons are required to have a professional get-up and approach of the highest hospitality standards. The stewards will be required to be in Executive dress with gloves, steward cap and preferably



white/light coloured dress. Failure to maintain such professional standards will also attract **penalty to the tune of Rs.10,000/- on each occasion.**

#### **6.2.4 Mode of Payment.**

Payment under this contract would be made as follows:

The Contractor shall pay all taxes including GST and other charges imposed by law or by any other statutory or legal authority in respect of its contractual obligations that are required to be performed under the Contract. The Contractor shall comply with all applicable statutory requirements under law and shall be liable to compensate IMU for all legal consequences that may be fastened on IMU consequent to any infringement of any of the Contractor's contractual and/or statutory obligations. The contractor will be paid on monthly basis on submission of the bill as per payment terms mentioned in the tender document.

#### **6.2.5 Resolution of Disputes**

- (i). Any dispute or difference or claim of any kind whatsoever between IMU and the Contractor arising in connection with or out of his contract; its execution whether during the execution of Contract or upon expiry; or whether before/after the determination, abandonment or breach of Contract ("the Dispute") shall in the first instance be amicably resolved through good faith negotiations between the Parties within a period of 10 days from the date of service of notice on the other Party regarding such Dispute.

- (ii). Should any of the following events occur and/or continue, IMU may, by a written-notice to the Contractor, suspend either in whole or in part, payments that are to accrue to the Contractor under the Contract.
- (iii) A default shall deemed to have occurred on the Contractor's part in the execution of the Contract in the event of the Contractor's failure to perform or if the Contractor commits a breach of the terms contained in the following clauses including but limited to 6.2.5.
- (iv) Any other situation that has arisen which, in the reasonable opinion of IMU, interferes or threatens to interfere-with the successful execution of the services or achieves the purpose for which this Contract has been executed.

#### **6.2.6 Termination of the Contract by IMU:**

- (i) IMU may by a written notice to the Contractor, terminate the Contract if any of the conditions of default should continue for a period of fifteen (15) days after IMU notifying the Contractor in writing of having suspended the payments accruing to the Contractor under the Contract.
- (ii) IMU reserves the right to terminate the Contract for unsatisfactory performance of the Contractor, determined solely at IMU's discretion, at any time after having given 30 days notice in writing. In case the Contractor is willing to terminate the contract before expiry of the contract period, then a prior notice of three months in writing is required to be submitted to the Competent Authority at IMU Chennai Campus. However, it

must be noted that failure to complete the contract period shall lead to forfeiture of Security Deposit.

- (iii) If the contractor is found to be transferring / subletting the catering services contract, partly or fully, to any other person / firm / corporation or whatsoever, the contract shall be terminated immediately and penalty as deemed by the Director, Chennai Campus will also be levied, which may include debarring, blacklisting and monetary penalty up to a maximum limit of 25% of overall contract value.

#### **6.2.7 Termination Procedure**

- (i) Upon receipt of notice of termination, the Contractor shall forthwith vacate IMU's premises by handing over vacant possession of the premises, installations and cooking equipments/ Utensils to IMU's authorized representative in good working order and condition.
- (ii). In the event of any damage to IMU's premises, installations or equipments/ utensils reasonably assessed by IMU at the time of such termination, the Contractor shall be liable to pay the value of the damages so assessed by IMU. IMU shall also be entitled to deduct the said sum out of any sum accruing to the Contractor under this Agreement.

#### **6.2.8 Variation of Contract:**

Any variation to this Contract shall be valid only if it is reduced to writing and duly executed by the authorized representatives of the Parties herein.

#### 6.2.9 **Watch and Safety:**

- (i) The Contractor shall, at its expense, make the requisite arrangements for the proper and adequate watch and ward personnel in order to ensure the safety of all installations and equipments placed under the care of Contractor for the purposes of manning, operation and maintenance. The Contractor shall not remove any materials, fittings, equipments, etc., from IMU's premises without securing the prior written consent of IMU. Should any of these materials or equipments be lost or in any way damaged due to the negligence or carelessness on the Contractor's part or any of its employees, the cost of the materials so lost or damaged and the penalty for such negligence or carelessness of the Contractor, as determined by IMU, shall be final and binding on the Contractor and shall be liable to be recovered from the money accruing to the Contractor under this Contract.

#### 6.2.10 **Accident/ Injury, Damage and reporting**

- (i) The Contractor shall be solely responsible for any injury/damage/loss of any of the Contractor's employees or materials and for any damage/accident/injury to its personnel during the execution of works under this Contract. IMU shall not be held responsible for any reason whatsoever for any claims made by any person who is under the employment of the Contractor or whose services has been engaged by the Contractor. The Contractor shall indemnify IMU and keep IMU indemnified against all such injury/damage/loss of Contractor's employees and/or materials.
- (ii) The Contractor shall, at all times, ensure that all its employees are adequately insured and are fully covered for the risks that

would be involved while/for carrying out the works and that the insurance policy shall remain in full force and effect until the expiry of the contract. A copy of the said insurance policy may be furnished to IMU also. PF, ESI and other statutory requirements are the **responsibility of the contractor.**

- (iii) The Child labour is strictly prohibited and children below the age group of 18 years should not be deployed for the contract works which will lead to Penalty and termination.
- (iv). Any failure by the Contractor to carry out any of the works mentioned in the scope of work to IMU's satisfaction shall, at IMU's discretion, result in the forfeiture of Performance Security provided by the Contractor and termination of the Contract.

6.2.11 The Contractor is also requested & bound to comply with the provisions contained in the Minimum Wages Act while effecting payments to its employees. The Contractor shall be solely liable and responsible for complying with all applicable labour laws including but not limited to Minimum Wages Act, Workmen's Compensation Act, Provident Fund and E.S.I.

6.2.12 Notwithstanding anything hereinabove contained, the Contractor shall be deemed to have inspected the premises and satisfied itself before submitting the Tender-bid, as to correctness and sufficiency of the tender conditions vis-à-vis the work that is required to be discharged under the terms of the Contract and of the price stated in the schedule so as to enable it to comply with all its obligations under this Contract for fulfilling and satisfactorily discharging the work. The Contractor

shall not be entitled to any escalation in price on any ground or reason whatsoever.

**7. CONTENTS OF QUALIFICATION FORMAT**

	Description
Form I	Letter of application
Form II	Experience for executing similar works
Form III	Annual Turnover Data
Form IV	Summary of current contract Commitments / works in progress
Form V	Experience in Similar Catering works in the last 5 years
Form VI	Personnel / Supervisors / Cooks / Labours proposed for the work
Form VII	Additional Information if any

**7. Contents of Qualification Format**

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**Covering Letter to Accompany Technical Bid**

*[On the Letter head of the Bidder and to be put in a separate sealed cover along with Demand Draft for EMD of Rs.6,50,000/-]*

**FORM – I**

**FROM**

**Name & Address of the Bidder**

**TO**

THE DIRECTOR  
Indian Maritime University,  
East coast Road, Uthandi,  
Chennai – 600119.

Sirs,

Being duly authorized to represent and act on behalf of .....  
hereinafter called "The tenderer" and having reviewed and fully  
understood all the qualifying information provided, the undersigned  
hereby applies to be qualified under Cover – I for the **Tender for**



providing **"CATERING SERVICES" AT IMU CHENNAI CAMPUS & IMU-HQ SEMMENCHERRY.**

2. Attached to this letter are copies of original documents defining
  - i) The tenderer's legal status
  - ii) The Principal place of business and
  - iii) The place of incorporation or the place of Registration
  
3. (i) This tender (Under Cover-I and Cover II) is made in the full understanding that contents of Cover-I will be subject to verification of all information submitted therein along with the tender and authorize IMU or its authorized representative to verify the statements, documents and information submitted and to clarify the financial and technical aspects of this application.
  - (ii) We understand that the Employer reserves the right to,
    - a) Amend the scope of tender and value of contract under this work
    - b) reject or accept any tender including the lowest, cancel the tender process and reject all tender
  - (iii) We agree that the Employer will not be liable for any such action and will be under no obligation to inform the tenderer of the grounds for such action.
  
- 5) We certify that all the particulars furnished in our Bid are true and correct and based on documentary evidence. We understand that if any of the particulars is found to be false or misleading, IMU has the right to summarily reject our bid at any stage and

that our company is liable to be blacklisted/debarred by IMU for at least 3 years or for any suitable period decided by IMU.

- 6) In the event of our being awarded the work, we undertake to remit the Security Deposit (in the form of Demand Draft only) and execute the Contract with IMU within 10 (Ten) working days from the date of receipt of the Work Order failing which the Work Order may be cancelled and the EMD forfeited.
  
- 7) Our Price Bid is exclusive of GST and the price quoted shall be firm till the execution of the contract and for the extended period if any.

DATE :

TENDERER'S SIGNATURE  
WITH STAMP

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**FORM – II**

**Experience on Contract for similar works (executed during the  
last 5 years) as per clause 2.2.2 of Qualification Criteria**

S. No.	Name and address of the Institution & Name of contact person & Telephone No.	Period of contract	No. of students / staff catered			Date of commencement of contract	Date of completion of contract	Mode of Proof enclosed
			Students	Staff	Total			

Note : Each item / contract listed under the above columns shall be supported by documentary evidence / Performance certificate issued by the competent authority in original or with a Xerox copy duly notarized or self attested, subject to production of the originals when demanded.

DATE :

TENDERER'S SIGNATURE WITH STAMP

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

Qualification Questionnaire

**FORM – III**

Annual turnover data form Audited Balance sheet and Profit and loss Account of the firm for the last three financial years shall be enclosed.

The information supplied should be the annual turnover of the tenderer in terms of amount billed for each financial year of work in progress or completed.

Annual turnover data for the last 3 financial years is to be provided in the following format.

SL.NO	FINANCIAL YEAR	CORRESPONDING ASSESSMENT YEAR	ANNUAL TURNOVER
1	2015-16	2016-17	
2	2016-17	2017-18	
3	2017-18	2018-19	

(The latest Income Tax Returns, duly attested by the Tenderer's Chartered Accountant, shall be attached)

DATE:

TENDERER'S SIGNATURE WITH STAMP

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

Qualification Questionnaire

**FORM – IV**

1. Whether the Bidder has been debarred or blacklisted or terminated by any Government Department/agency in the past 3 (three) years on account of fraudulent or corrupt practices or inefficient/ ineffective performance or for any other reason whatsoever?

YES / NO

2. Whether any proprietor/ director/ authorized representative of the firm is involved in any kind of criminal proceedings as on the last date of bid submission?

YES / NO

DATE:

TENDERER'S SIGNATURE WITH STAMP

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**FORM – V**

**Summary of Current Contract commitments / Works in Progress**

Name of Catering Contract and client	Value of work	Completion Date

Note :

Tenderer shall provide information on their current commitment on all catering contracts that have been awarded or for which a letter of intent or acceptance has been received or for catering contracts approaching completion but for which, full completion certificate has yet to be issued.

**DATE**

**TENDERER'S SIGNATURE WITH STAMP**

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**FORM – VI**

**Personnel/ Supervisors/ Cooks/ Labours proposed for the work  
at each primary location & sub-location mentioned above:**

(Here specify the experienced summary of the Key Personnel proposed  
to be employed for the work):-

DATE :

TENDERER'S SIGNATURE WITH STAMP

**INDIAN MARITIME UNIVERSITY**

**TENDER FOR PROVIDING "CATERING SERVICES" AT  
IMU CHENNAI CAMPUS UTHANDI & IMU-HQ SEMMENCHERRY**

**FORM –VII**

**Additional Information (if any)**

Please add any further information that you consider to be relevant to the evaluation of your application for qualification. If you wish to attach any other documents, please list below:

DATE :

TENDERER'S SIGNATURE WITH STAMP