



भारतीय समुद्री विश्वविद्यालय INDIAN MARITIME UNIVERSITY

(Central University, Govt. of India)

HEADQUARTERS

Ref. No.: IMU-HQ/R/71/25/2/2021-PUR

Date: 21.10.2021

CLARIFICATIONS

Sub: Tender for providing the services relating to Part-A: Conducting online (AI and Human) Proctored End Semester Examinations with Online Evaluation of Answer Scripts (and) Part-B: Providing Services for Scanning of Physical Answer Scripts for Paper and Pen Based End Semester Examinations with Online Evaluation of Answer Scripts for all Programmes of IMU - Reg..

Ref: Tender No IMU-HQ/R/71/25/3/2021-PUR 13.10.2021

Please find below the Clarifications post the Pre-Bid Meeting held on 21.10.2021:

Clause No. & Page No.	Text of the Clause	Clarification Sought	Clarification
Para 5.2 Table Point 1	The Bidder should be in the business of Online Proctored Examination and On-screen Marking (Online Evaluation) for at least 3 years as on last date of closing of tender.	Can LAN based exams in centres be considered here as experience. Please clarify. If Online Proctored Examination means Remote Proctored Exams, then we request you to consider relaxing the number of to two years as large scale Remote Proctored Exams are being conducted post pandemic.	Even though the AI Proctoring as a concept has been introduced largely for University examinations fairly recently; AI Proctored solutions have been in market for various other examinations/ assessments, etc. since past few years. Therefore, status quo is maintained.

Para 5.2 Table Point 5	The Bidder must have successfully executed "Similar Works" (fulfilling all the 3 categories as per Para 5.3) on All India basis during any of last the three years (since 2018).	Clause 5.3 mentions "Similar Works" for Part A services means carrying out Examination related activities with one or more of the 3 parameters whereas here it is mentioned as fulfilling all 3 categories. We request you to please clarify.	The Service Provider must have experience in all 3 parameters. The experience could be a combination of the 3 categories in a single Work Order or each Category in different Work Orders.
Generic	Extension	The week of 5th November has only 2 working days. Hence there could be delay in documents reaching IMU on time since this is an offline submission. We hence request for an extension by at least a week.	Conducting of End Semester Examination is a time-bound activity. Extension of date will delay the Examination process. Therefore, status quo is maintained.
Para 8.5	Part A and Part B - Total Penalty subject to 10% of the Contract Value of the Services covered in Purchase Order as penalty.	Request you to cap the penalty to 5% of the payable amount	These are standard clauses. Therefore, status quo is maintained.

Abhinav Kumar
Registrar (i/c)
 21-10-21

Copy to: VC – for information please.

CoE (i/c), FO (i/c), DR (Purchase), DR (F&A), AR (Exams)