

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	18-07-2025 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	18-07-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Ports, Shipping And Waterways
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Indian Maritime University
कार्यालय का नाम/Office Name	Mumbai Port Campus
वस्तु श्रेणी /Item Category	Internet Bandwidth and Replication Service - Internet Leased Line; Private Service provider; Class A; National long Distance (NLD); 100
अनुबंध अवधि /Contract Period	3 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	20 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	26567

#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document

for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

Mumbai Port Campus

Mumbai Port Campus, NA, Indian Maritime University, Ministry of Ports, Shipping and Waterways  
(Indian Maritime University Mumbai Port Campus)

**UIN Number NCTGC2415P**

**विभाजन/Splitting**

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Breakup - [1751023273.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Detailed Scope of Service:[1748501276.pdf](#)

**Pre Bid Detail(s)**

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
07-07-2025 15:00:00	Pre-Bid Meeting: Providing Leased Line Services at IMU MPC Monday, July 7 · 3:00 – 4:00pm Time zone: Asia/Kolkata Google Meet joining info Video call link: <a href="https://meet.google.com/edi-jgwe-neu">https://meet.google.com/edi-jgwe-neu</a> Or dial: (US) +1 301-857-2663 PIN: 639 615 175#

**Internet Bandwidth And Replication Service - Internet Leased Line; Private Service Provider; Class A; National Long Distance (NLD); 100 ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Service	Internet Leased Line
Types of Service providers	Private Service provider
License of Internet lease line (ILL)	Class A
License of Lease Line (LL/PP)	National long Distance (NLD)
Bandwidth Capacity ( In Mbps)	100
DDOS with Internet Lease line Services	NO
Latency within India	Less than 60 ms
Latency outside India	NA
Packet Drop ( In percentage )	less than 1
Type of Media	Fibre , Radio ( Wireless)
Link Type( Manageability)	Managed
Static IP required ( For ILL)	8
Router/ Networking Accessories	Provided by Seller
<b>एडऑन /Addon(s)</b>	

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Harish Chandra Upadhyay	400033,Indian Maritime University-Mumbai Port Campus (LBS College & MERI), Hay Bunder Road, Mumbai - 400033	1	N/A

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions****1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

**2. Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Indian Maritime University  
Mumbai Port Campus  
HAY BUNDER ROAD  
SEWRI MUMBAI 400033  
Maharashtra

**3. Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

**4. Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

**5. Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due

to activation of any such malicious code in embedded software.

#### 6. **Generic**

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

#### 7. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

#### 8. **Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

##### **Scope of Work for 100 Mbps Internet Lease Line:**

1. The lease line from category **“A” ISP (license from Govt. of India)** should only be commissioned.
2. **Type of connectivity:** Dedicated Internet Leased Line **Uncompressed and uncompressed**. Last mile delivery on wired system **OFC (fiber optic cable) / RF Antenna** . Leased line to provide the bandwidth of 100 Mbps on a dedicated cable from last mile to INDIAN MARITIME UNIVERSITY point to point connectivity.
3. **Capacity:** 100 Mbps
4. **Non shared on exclusive basis:** 1:1
5. **Uptime:** 99.5%
6. **Bandwidth guarantee:** 99%
7. **Packet Loss:** <1%
8. **Download:** Unlimited Download
9. Mumbai port Campus is using 100 Mbps leased line (on RF).
10. Bidder should provide the tool to monitor the bandwidth / network performance.
11. Bidder should ensure that the local loop provisioning does not violate regulations as laid by Government of India / TRAI in respect of such links / networks.
12. The connectivity provided to IMU MPC, should be dedicated to the IMU MPC only.
13. Installation of 100 Mbps internet leased line is the sole responsibility of the vendor.
14. Bidder should be responsible for provisioning end-to-end solution.
15. The bidder should have Toll Free number for fault registering within India and sho

uld provide support on 365 x 24 x 7 basis.

16. The bidder should have provide all necessary equipment for at his cost connectivity, if any.
17. The vendor has to provide onsite support, when required.
18. Vendor has to mention the Escalation procedure and matrix for customer complaints.
19. The vendor has to ensure minimum 99.5% uptime per month for the connectivity.
20. Any fault in the internet connectivity will need to be resolved/ activated immediately by the vendor.
21. The bidder is required to monitor the latency figures at different times of day and report it whenever asked for.
22. The link will be tested for a period of 2 weeks after installation and before acceptance of the services. If link will be through as per expectation, then acceptance will be given from date of installation.
23. MU –MPC may its own discretion may order Internet speed from 100-200 Mbps and pro rata rates will be applicable.
24. The vender must ensure that this second leased line should work in existing infrastructure with seamless connectivity.
25. **Bidder needs to quote the Price for OFC and RF leased line separately in the same bid.**
26. **Optic Fiber Cable (OFC):**
  1. Permission from MBPT to be obtain by the bidder.
  2. Optic Fiber Cable (OFC) can be underground & overground.
  3. Only ther bidder who quotes for OFC will be considered
  4. Layout diagram of lying the OFC from the nearest to the campus must be submit with the bid.
  5. The RF Connectivity is to be provided in addition to OFC for backup in case of any disrupction in OFC
  6. The price must be quoted by the bidders primary OFC connectivity and backup RF Connectivity.
27. **Survey:**

Considering the geographical location of the Institute the interested bidders should survey the area for the feasibility and then after submit the rates for OFC.

## 28. Commercial Terms and Conditions:

- Leased line rental Payment will be made on quarterly basis, only after the completion of each quarter.
- Leased line rental Payment will be paid only if required SLA as stated above is met.
- If SLA is not met in two successive quarters, then the leased line service contract will be terminated by IMU MPC and no further payments will be released.
- Delivery, installation and commissioning should be done within 4 weeks of confirm order.
- Standard LD clause for delay in supply/completion of job @ 2% per week subject to max 10% will be applicable.
- Receipt of material is subject to inspection

## 9. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

**\*\* PRE-QUALIFICATION CRITERIA:-**

The eligible bidder has to satisfy the following condition:

1. The firm should have average annual turnover of Rs. 50 Lakhs during the last 03 financial years (i.e.2021-22, 2022-23, 2023-24). [Mode of Proof: Copy of Profit & Loss Account of the company for each of the 3 years authenticated by a Chartered Accountant (or) Copy of Income Tax return for each of the 3 years authenticated by a Chartered Accountant].

2. The bidder should possess valid trade license, PAN and GST Registration Certificate. **The Agencies should have a local office in Mumbai/ Navi Mumbai/ Thane.** [Mode of Proof: Copy of trade license, PAN, GST Certificates should be submitted with application].

3. The bidder should submit Income Tax returns for the last three financial years (i.e.2021-22, 2022-2023, 2023-24) [Mode of Proof: Copy of Income Tax return for each of the 3 years].

4. The Bidder should have satisfactorily completed Similar Services with minimum value specified in any one of the three set of values (a or b or c) carried out during the last any one of the three financial years (2021-22 to 2023-24)

a. At least 1 Similar Services with a minimum value of i.e. Rs. 14.16 Lakhs (80% of Bid value) OR

b. At least 2 Similar Services with a minimum value of i.e. Rs. 08.85 Lakhs (50 % of Bid value) each.

OR

c. At least 3 Similar Services with a minimum value of i.e. Rs.03.08 Lakhs (40% of Bid value.) each.

[Mode of Proof: Copies of the Work order or Agreement or Work Completion certificate with including total cost of work]

6. The Bidder should not have been blacklisted or debarred from bidding for any government or central government autonomous organization.

7. The bidder should have category ISP 'A' class license (Department of Telecommunication, Govt. of India



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and valid NLD license from department of telecommunications from last Two years as on 30.11.2024

(Mode of Proof: Submit Copy of valid License)

\*\* The bid duration is of 03 years, so bidders has to quote total cost accordingly.

\*\* For any query, please contact to Shri. Pawan Kumar Sharma on Mobile No. 9833773486 or E-mail on procurement.mumbaiport@imu.ac.in

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#### 10. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 11. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 12. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

### अस्वीकरण/**Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---